Help students succeed with easier borrowing
Connect your users straight to the shared collection

Why users adopt Rapido from day one
Students discover and borrow titles on a self-service model

- **One interface:** Users place their request in a few clicks only, on the library’s interface
- **Fits for the tightest deadlines:** Borrowing services remain available 24/7
- **Flexible options:** A book in 5 days? A chapter in 24 hours? Your patrons can choose
- **Increased transparency:** Users can track their requests in real-time, up until delivery

Why you will love Rapido
Manage a higher volume of requests with less effort

- **Expand the collection:** Connect your library to millions of titles shared among the member institutions
- **Make it simple:** Manage all your physical and e-resource requests in one place
- **Reclaim your time:** Rapido handles the request volumes for you, so you can focus on delivering top-notch services

See how Rapido looks for your users
What Rapido includes

Features for you

꟝ Unmediated request fulfillment
꟝ Centralized management of digital and physical requests
꟝ Configurable Rapido sets
꟝ Access to pods with agreed-upon terms
꟝ Load balancing between members
꟝ Time-zone awareness
꟝ Flexible copyright management

Features for your patrons

꟝ Integrated with discovery
꟝ Access to the shared collection through the library’s environment
꟝ Borrowing at the click of a button
꟝ Multiple delivery options
꟝ Request tracking on “My Patron Card”
꟝ 24/7 available services

Customers share their results →
Borrowing workflow with alternative solutions

- Confusing ILL form
- High drop at this stage
- If form filled out, No status info
- ILL network: failed to identify lender
- P2P: lender cannot provide title
- Last resort: content supplier
- Per-transaction + subscriptions model
- Complicated copyright management

Expectations not met → Low pickup rate → Drop in service usage

- Student
- Discovery
- Title not found in collection
- Librarian
- Manual processing
- Digital requests
- 3 days

- Library workflow
- User workflow
Borrowing workflow with Rapido

Expectations met
High pickup rate
Good word of mouth  →  Increase in usage

One set annual fee
Flexible copyright management

Student
Discovery
Title identified in shared collection
Displayed delivery time
Request sent in a click
Status tracking  →  Increase in usage

> 24 hours
Digital requests

Librarian mediates only 1/10 request
University of Liverpool
Empowering students through a wider world of resources

By providing access to shared resources as an extension of the regular library collection with Rapido, the University of Liverpool libraries are putting timely access to a richer array of resources at their students’ fingertips.

“We strive to ensure that our users’ needs are met in a timely manner and that we are able to support them even when the requested material is niche or difficult to source. Using Rapido strengthens our ability to deliver for our users.”

Dr Rachel Schulkins, University of Liverpool

Read the full story
Derby's University Library was looking to simplify resource sharing for both staff and patrons. After implementing Rapido, the staff were able to fulfill 300% more requests, faster, and with minimal intervention. The service is now available even during the weekend!

“Rapido brings resource sharing to student searches. They don’t have to do anything else. It puts it right there, front and center, for them.”

Matt Cox, University of Derby

Read the full story
Keep your favourite partners close

Rapido lets you share resources with any other system

- RapidILL pods
- Rapido pods
- Alma RS & Rapido pods
- INN-Reach
- P2P: ILLiad
- Sharelt
- ReShare
- OCLC WorldShare ILL and Tipasa
- Article Galaxy by Research Solutions
- Get it now by CCC
- Internet Archive
- Unpaywall

Formats supported: ISO, mail, NCIP, external partners
Unlock easy resource access

- 1000 Active member libraries
- 87% Fill rate for physical requests
- 92% Fill rate for digital requests
- 97% Physical requests filled by first lender
Go live in no time

Rapido can be implemented in a matter of weeks
Contact your Clarivate account manager or

Read how Rapido can work for you