Transforming Your Campus Services into a Personalized Mobile Experience



Delivering students, prospects, alumni and other university users a consistent and personalized experience across all devices and maximizing the value of the college services.



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The list below describes several of the benefits the university will gain from campusM as part of your student engagement efforts. The apps and web portal will provide students information from the campus solutions such as the student records system, virtual learning environment, library solutions and more, to support and increase its meaningful engagements through live notifications, insightful analytics and more.

User Experience	Consistent look-n-feel across devices (mobile app, responsive web portal)	Easy to navigate interface, customizable by each user	Fully branded according to institutional guidelines
Consolidation of Services (Integrations)	Single point of entry for students to access online resources and services	Display information from campus wide solutions including SIS, LMS, library, etc	Campus-selected functionality for each of the integrations
Student Engagement	Personalized information at-a-glance on the user homepage	Personalized notifications and alerts	Different services based on profiles and roles
Administration and Management	Meaningful insights to allow iterative redesign of the engagement platforms	Direct contribution by many campus departments	Extension of services as needed by staff without vendor intervention

The university will gain from the Ex Libris implementation, support and hosting services as noted below:

Implementation	12-16 week project, including design, create and deploy stages	2 training sessions for app managers and developers	Dedicated project manager and project tools such as Basecamp
Support	Local, global and 24x7 hub support with clear escalation lines	Salesforce.com CRM for cases and enquiries	Ideas Exchange for collaborating roadmap development
Cloud	More than 7,000 existing hosted customers	Hosted by Equinix on a reliable, scalable and secure environment	Global team to ensure service continuity