Enhancing discoveries with streamlined processes and improved collection visibility
“Our continuously expanding knowledge of the new system allows us to improve our workflows, everyday IT skills, and user experience. Step-by-step we adapt and simplify workflows making use of the vast knowledge from other Alma users and Ex Libris. Administration tasks continually improve our IT and problem solving skills. Cloud based services give us the possibility to answer user requests from anywhere anytime.” Sara Melchior, Art Library Manager

Alma and Primo

Ex Libris Alma is the only unified library services platform in the world, managing print, electronic, and digital materials in a single interface. As a completely cloud-based service, Alma provides libraries with the most cost-effective library management solution in the industry.

Combined with Primo library discovery service, Alma optimizes workflows for the perfect library management platform.

With Alma and Primo, enjoy a library services platform that enhances discovery in the academic ecosystem.

Librarianship is an art form to be celebrated – achieve further greatness with Alma and Primo.

documenta archiv is fundamental to documenting, archiving and researching modern and contemporary art in Germany. The holdings in the library are focused on exhibitions and its participating artists, exhibition catalogues and other relevant literature and periodicals. Its collection of sources and documentation is perpetually expanding, and the library aims to further expand its collection, which currently consists of 150,000 items.

Documenta archiv is recognized as one of the leading suppliers of information on contemporary and modern art in Germany. The library is a cornerstone of culture and provides an impeccable service to researchers looking to broaden their knowledge of modern and contemporary art.

The team were keen to implement a system with strong support and knowledge bases, an intuitive discovery service and a system that allowed for further development of services. It was particularly important to move to a system that could manage open access electronic collections and sandbox access.

documenta archiv chose to transition to Alma and Primo to improve collections visibility and streamline processes. As a result of this change, workflows were developed using the Sets and Jobs services in Alma to streamline their data processes. Special collections visibility was enhanced with the Primo display configuration.

Using the community zone alongside DACHLEA, the organization for Ex Libris users in Germany, Austria, Switzerland and Liechtenstein, they were able to share and study knowledge from other users in German speaking countries to further improve their processes.

• Increased visibility of library collections
• Improved workflows
• Perception of library as innovators within the institution
“Alma and Primo helped to achieve our strategic objectives on several levels. We were able to develop automated workflows to handle extensive amounts of data sets using the sets and jobs services in Alma. Primo’s display configuration allowed us to increase visibility of our special collections. Via the Alma community zone and DACHELA, the Ex Libris user community in German speaking countries, we share our own knowledge and benefit of those from others.”  Sara Melchior, Art Library Manager

Support was provided from the beginning of implementation, with a team from Ex Libris dedicated to educating staff at documenta archiv on how best to utilize Alma. Requests were made promptly and thoroughly explored and tweaks were made to Alma at the library’s request.

After continuous use, staff at the library have enjoyed enhanced workflows, simplification of administration tasks, and quick access and response to client queries.

For more information on Alma, visit: https://exlibrisgroup.com/products/alma-library-services-platform
To learn more about Primo, visit: https://exlibrisgroup.com/products/primo-discovery-service

About Ex Libris, Part of Clarivate
Ex Libris, Part of Clarivate, is a leading global provider of cloud-based SaaS solutions that enable institutions and their individual to create, manage and share knowledge. Working closely with its customers and the academic community, Ex Libris develops creative solutions that increase library productivity, maximise the impact of research, enhance the teaching and learning experience, and promote mobile student participation. Ex Libris serves over 7,500 customers in 90 countries.